



Fidelity State Bank
 & Trust Co.

Save the Date: Oct 28 at the Westridge location



SHRED DAY

Saturday October 28, 2023 / 10 a.m. - 12 p.m.
 5926 SW 21st St / Westridge Location



Fidelity State Bank
 & Trust Co.

"Pop-up" Scam Messages Reported

This is a scam that customers have reported a few times this year. We are passing this along, so you are aware of this "pop up" scam.

Scenario. . .

A person logs into their computer and as soon as they are successfully logged in, there is a pop-up window that comes up on their computer screen claiming to be from *Microsoft*. It says something along the lines of, "Security Risk, Financial and Personal Information Compromised".

The message may include the last four digits of the customer's account number and where they bank. When it pops up onto the computer screen it gives them a number to call claiming to be the bank number, along with a link to click on that will download something to help them out with their issue.

When the person calls the number that is given to them, someone answers claiming to be from "Fidelity Bank". The person on the phone says that several large unauthorized purchases have hit their account, and their information was compromised. **The person on the phone tells the caller not to trust people at the bank because they don't know who the "bad banker" person is.**

Then the usual happens. . .

The scammer tells the caller/bank customer to give them their banking information or sometimes log into their Bank Account so that they can help them to take the money out of their bank and wire it so that they can move it somewhere "safe" in the meantime.

If the customer actually wires the money, the scammer will quickly drain the account and the money will be lost. Fidelity State Bank can contact the other bank to try to retrieve the funds, but because Fidelity's customer initiated the wire, the receiving bank has no legal obligation to return the funds.

As a reminder:

NEVER CALL THE NUMBER ON A MESSAGE OR EMAIL CLAIMING TO BE FROM THE BANK!

Always call the phone number you know is the number for the bank.
785-295-2100 (Main Bank) or 785-228-8440 (Westridge Location)

Fidelity State Bank has been safeguarding customer's deposits for over 100 years. Do not let a high-pressure email or telephone call convince you to trust a complete stranger more than the bank employees you have known for years. If you ever have questions, please come to the bank to discuss with one of our officers.

Consumer News

What to consider about using a nonbank

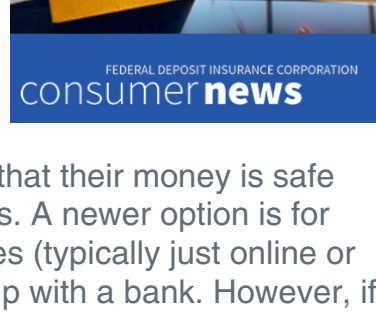
When considering where to hold their money, consumers have traditionally opened deposit accounts directly with banks (whether in-person, online, or through the bank's mobile app). The easiest way for most consumers to have confidence that their money is safe continues to be depositing it in insured bank accounts. A newer option is for consumers to open accounts with nonbank companies (typically just online or through apps) that may or may not have a relationship with a bank. However, if and how a bank is involved is key for deposit insurance purposes.

In some cases, it is not always clear to consumers if they are dealing directly with an FDIC-insured bank or with a nonbank company. In addition, consumers need to be wary of fake bank websites and apps that may be scams. As a result, it is increasingly important to understand and trust who you are dealing with before turning over your money.

Copy and paste this address into your browser to read the full article:

<https://www.fdic.gov/resources/consumers/consumer-news/2023-07.html#>

[Read the full article from FDIC](#)



Let the equity in your home work for you

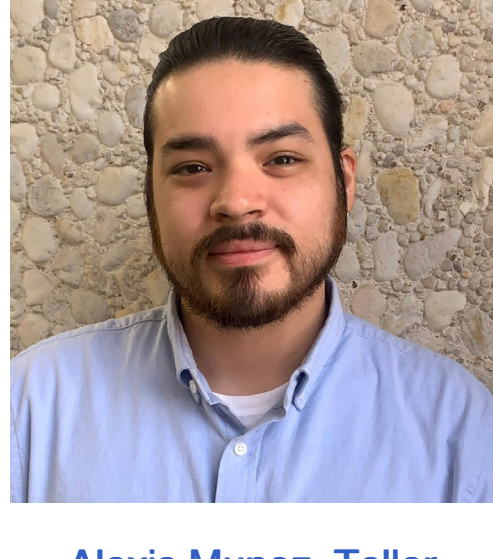
For questions about a Home Equity Loan or Personal Line of Credit,

Talk to Debbie Orr, Consumer Loan Officer

785-295-2100



Employee Anniversaries!



Alexis Munoz, Teller
5 Year Anniversary

Alexis works at both the Westridge Location and the Main Bank.



Estefanny Rames, Teller
5 Year Anniversary

Estefanny works at the Westridge location.

How long have you been a Fidelity State Bank customer?

Leave us a Google review and share how long you've been a Fidelity State Bank Customer:

[Leave us a google review now!](#)

Halloween Safety Tips

- S**tay in groups
- C**ostumes should be well fitting and flame resistant
- A**lways test makeup
- R**emember to look both ways when crossing streets
- E**xamine all treats before eating
- S**tay on sidewalks when possible
- A**void dark houses
- F**lashlights + glowsticks for visibility
- E**njoy with caution!

American Safety Council

Sign up for e-Statements*

and monitor your account activity 24/7

*Requires Online Banking

e-Statements

1. Log in to Personal Online Banking.
2. Click the e-Statements Tab.
3. Complete the request.

It's that easy!

We do business Right here at home

www.fidelitytopeka.com



"Follow" and "Like" us on social media



Main Bank
 600 S. Kansas Avenue
 Topeka KS 66603
 785-295-2100



Westridge Location
 5926 SW 21st Street
 Topeka KS 66604
 785-228-8440

